

## PRIVACY POLICY

We take the privacy of our users seriously. We are committed to safeguarding the privacy of our users while providing a personalised service. This Privacy Policy explains our data processing practices and only applies to this website. Other websites to which this website links are not covered by this Privacy Policy.

### **Security**

We employ encryption technology in the shop area of the site where you are required to provide your personal account information. This is done to help protect you from unauthorised use of the information you are sending to our server.

### **Information collected**

We collect personal information from you through the use of our product ordering system and in connection with the feedback form you submit.

### **Use of personal information**

We process personal information collected for the processing of your orders and requests for products and also for the purposes of processing your feedback form. We also use information in aggregate form (so that no individual user is identified) to: (a) build up marketing profiles; (b) aid strategic development; (c) manage our relationship with advertisers; and (d) audit usage of the site.

### **Use of cookies**

We may use "cookies" to identify you when you visit our site and to enhance your experience of the site. Cookies are small files that your Web browser places on your computer's hard drive. You can delete cookies from your hard drive at any time. Further information on how to delete cookies can be found on <http://www.allaboutcookies.org>. You can set your Internet browser so that it will not allow cookies to be stored in your computer. This may reduce functionality of the site and mean that certain features or content will not be available to use. Further information on how to prevent cookies from being stored in your computer can be found on <http://www.allaboutcookies.org> under the "manage cookies" section. Alternatively go to the help menu within your Internet browser.

### **Disclosures**

In order to serve you most efficiently, some aspects of order fulfilment are handled by reputable third party institutions. They receive the information needed to verify and process your order. They are under strict obligations to keep your personal information private.

### **Updating account information**

You have the right to apply for a copy of the information we hold about you (for which we may make a small charge to cover the cost of administration) and to have any inaccuracies corrected.

### **Law enforcement**

We fully co-operate with the police in identifying those who use our service for illegal activities. We reserve the right to report to the police any activities that we reasonably believe to be unlawful.

[Privacy Policy upgraded May 2018 to comply with GDPR](#)